

## House rules

Welcome to Thorn Group's Facebook page. We have created this space as an online community where you can interact with other people interested in our products and services.

Our aim is to create a consistent connection between our end consumers and the Thorn Group. You are welcome to leave comments, add photos and videos, and share your voice with the community. We encourage lively conversation, so please feel free to discuss your experiences, questions, and comments. We commit to responding to questions and queries in a timely manner.

In order to ensure that the information on this page is correct, legal and constructive, we do monitor this page and remove posts that are deemed inappropriate, illegal, derogatory towards any person or group, or contain inaccurate or misleading advice.

We ask members of the community to follow a few simple rules to help ensure that conversation is open, lively and considerate of others:

- If you disagree with other opinions, do so respectfully.
- We will remove spam, advertisements or endorsements of any commercial organisation.
- For our users' safety and privacy, we will remove any posts that contain personal contact details or private information. All posts are public, so do not post anything you aren't happy for everyone to see.
- We will remove posts or links to information that are abusive, offensive, illegal, profane, or defamatory toward a person, entity, belief or symbol. We will also report any such instances to Facebook.
- We will not tolerate stalking, trolling or deliberate disruption of discussion.
- All posts must be in English.
- We reserve the right to address factual errors by deleting posts containing inaccurate, misleading or potentially dangerous advice.

While we support open discussion, we regularly review the site and check any content posted or uploaded, and remove content we deem inappropriate or that breaks one of our house rules. We reserve the right to delete posts at our discretion and block users where necessary.

Information on this site is not financial advice, nor should the comments of other users be deemed as such. If you have any questions, please call us directly or contact us via our website.

Please understand that comments posted by fans do not represent the opinions of Thorn Group.